



## APTUK 2024 Pharmacy Technician Awards Winners

The APTUK Annual Conference Awards celebrate and acknowledge successful individuals, teams and projects within the pharmacy technician profession. We are delighted to be able to recognise all sectors of pharmacy practice and individual excellence through these awards. Prizes include an engraved trophy and an educational bursary towards attendance at APTUK Annual Conference 2025.

This year we received an amazing 66 nominations, across all the awards. As a result, competition was very high, but after deliberation and review of each nomination by at least 3 independent judges, the winners were announced at the APTUK 2024 Conference and Awards Dinner on Friday 6<sup>th</sup> September at the Crowne Plaza Hotel in Nottingham.

### Pharmacy Technician Team of the Year Award

The APTUK Pharmacy Technician Team of the Year Award focuses on the pivotal role that outstanding teams of pharmacy technicians have on influencing positive person-centred patient care. This can be through innovation, service development or research.

Winner:	Leeds Medicines Advisory Service Pharmacy Technician Team, Leeds Teaching Hospital NHS Trust  Helen Taylor Bowers; Gail Brigg; Lauren Craig; Dawn Lawrence and Karen Roche.
Nominated by:	Lead Pharmacist, Leeds Medicines Advisory Service (LMAS)
Overview:	The LMAS Pharmacy Technician Team cover a breadth of work, including vital roles in improving patient safety, provision of patient and professional advice and ensuring patient equity in the availability of medicines.  They support the whole patient journey, from pre-admission to discharge; their work is highly valued and relied upon by the Trust.  They continue to innovate to improve the patient experience and enable colleagues to provide the high-quality care that they aspire to.

### Excellence in Pharmacy Education and Development Award

The APTUK Excellence in Pharmacy Education and Development Award recognises an outstanding pharmacy technician, team or project that has made a significant contribution to education, training and development of pharmacy technicians or pharmacy teams in the UK.

Winner:	Bradford College Pharmacy Team, Pharmacy Academic Lead, Bradford College Pharmacy Services
Nominated by:	Pharmacy Academic Lead, Bradford College
Overview:	Our exceptional dedication shines through as we deliver and drive employer engagement, we excel in teaching and assessing a range of pharmacy qualifications. Despite encountering challenges, we consistently surpass expectations for key performance indicators while maintaining the highest quality standards for our programs. Our commitment to creating an enjoyable and inclusive learning environment supports students with diverse requirements, enabling them to excel and succeed on the course.



# APTUK 2024 SHAPING THE FUTURE

ANNUAL PROFESSIONAL CONFERENCE AND EXHIBITION

6 - 7 September Crowne Plaza Hotel, Nottingham



## Pre-Registration Trainee Pharmacy Technician of the Year Award

The APTUK Pre-registration Trainee Pharmacy Technician of the Year Award acknowledges the commitment, dedication and achievement of Pre-Registration Pharmacy Technicians. The award will be made to a trainee who, in the opinion of the judges, demonstrates outstanding effort and commitment.

Winner:	Liam Whitaker, PTPT, Pharmacy Department, Wirral University Teaching Hospital
Nominated by:	Lead Pharmacy Technician Education and Training, Wirral University Teaching Hospital
Overview:	Liam is an exemplary model of a PTPT, not only does he demonstrate academic excellence and a commitment to learning he is caring, approachable and professional and is always willing to help others. Liam has assisted in developing more structured rotations for our future workforce demonstrating pride in his work commitment to providing the best service he can managing his time effectively supporting the wider pharmacy team. Liam puts patient care and safety at the centre of all he does and supports his peers in a professional way. When Liam identifies any issues or areas of improvement, he will always follow this up with solutions that may be considered and have been implemented at departmental level. Liam is a well-liked and respected member of the team, he is always the utmost professional in the way he approaches the role, his workload and his communication and relationships with colleagues and other healthcare professionals are to be commended.

## Primary Care Pharmacy Technician of the Year Award

The APTUK Primary Care Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a primary care setting over the past 12 months.

Winner:	Rachel Rowlands, Senior Pharmacy Technician - Chronic pain team, Prince Philip Hospital, Hywel Dda University Health Board
Nominated by:	Lead Pharmacist for Pain Services, Hywel Dda University Health Board
Overview	Rachel Rowlands is a Senior Pharmacy Technician with the Pharmacy Pain Team in Hywel Dda University Health Board and now undertakes one-to-one patient consultations, using the Biopsychosocial model, to help manage individuals with persistent pain. Rachel also contributes to the undergraduate teaching at Swansea University and post-graduate teaching with HEIW. She graduated from Edinburgh University with a MSc in the Clinical Management of Pain in June 2024 and developed a competency framework for Pharmacy Technicians.



### Secondary Care Pharmacy Technician of the Year Award

The judging panel are looking for an outstanding pharmacy technician that has made a significant contribution to pharmacy services and patients in a secondary care setting in the UK over the past 12 months.

Winner:	Victoria Bull, Community Rehabilitation Team Leader, Somerset Foundation NHS Trust
Nominated by:	Community Rehabilitation Pharmacy Technician, Somerset Foundation NHS Trust
Overview:	Victoria has conceived, developed, organised and now is part of running specialist falls clinics for patients in Somerset Foundation Trust. She has rolled out these clinics getting Geriatricians, Physiotherapists and PCN Pharmacists involved along with her Pharmacy Technician experience to run and participate in the falls clinic to improve the outcomes in a very holistic way for these often very frail falls patients. It has reduced the treatment time to one longer clinic visit where patients are assessed to reduce falls risk including deprescribing, prescribing if needed, Physiotherapist assessment, height, weight, lying and standing BP assessment, and ECG at clinic and referral onto other specialist services quickly if needed. This multidisciplinary team approach including Victoria as the Pharmacy Technician and manager of Community Rehabilitation Team is better for patients and reducing therapist visits to one complex falls patient, therefore maximising visits for other referred patients, so the complex falls patients have a 'one stop shop' type appointment better for them improving patient outcomes quickly.

### Community Pharmacy Technician of the Year Award

The APTUK Community Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a community pharmacy setting over the past 12 months.

Winner:	Kate Gardiner, Pharmacy Technician, Regional Operations Support, Avicenna Pharmacy
Nominated by:	ACT support team, Avicenna Pharmacy
Overview:	Kate is dedicated, professional, efficient, very knowledgeable and a cut above the majority of pharmacy technicians. But her warmth and her amazing interpersonal skills really make her stand out. She goes above and beyond what's required of her which makes her a very strong candidate for this award.