



APTUK 2024 Pharmacy Technician Awards shortlist

The APTUK Annual Conference Awards celebrate and acknowledge successful individuals, teams and projects within the pharmacy technician profession. We are delighted to be able to recognise all sectors of pharmacy practice and individual excellence through these awards. Prizes include an engraved trophy and an educational bursary towards attendance at APTUK Annual Conference 2025.

This year we have received an amazing 66 nominations, across all the awards. As a result, competition has been very high, but after deliberation and review of each nomination by at least 3 independent judges, we can now announce the shortlists for each award below.

The winners will be announced at the APTUK 2024 Conference and Awards Dinner on Friday 6th September at the Crowne Plaza Hotel in Nottingham.

Pharmacy Technician Team of the Year Award

The APTUK Pharmacy Technician Team of the Year Award focuses on the pivotal role that outstanding teams of pharmacy technicians have on influencing positive person-centred patient care. This can be through innovation, service development or research.

Nominee:	SWLSTG Pharmacy Technician Team, Pharmacy Technicians, Springfield Hospital South West London and St Georges Mental Health Trust
Nominated by:	Lead Inpatient Medicines Management Pharmacy Technician, South West London and St Georges Mental Health Trust
Overview:	The pharmacy technician team at our Trust exemplifies excellence in healthcare, providing incomparable support in medication management and patient safety. Their dedication ensures effective treatment adherence and optimal therapeutic outcomes for individuals with mental health disorders. Through innovative practices and compassionate care, this team significantly enhances patient well-being and recovery, making them deserving candidates for this award. Their commitment not only advances pharmacy practices but also profoundly impacts the lives of those they serve.

Nominee	Katie Wagstaff and Lisa McCreddie, Specialist Clinical Pharmacy Technician, Same Day Emergency, Leeds Teaching Hospitals NHS Trust
Nominated by:	Advanced Clinical Pharmacist, Leeds Teaching Hospitals NHS Trust
Overview:	The Specialist Clinical Pharmacy Technicians in SDEC have set up and run an innovative patient centred VTE follow up service. Patients are called at home and their treatment is discussed with them including adherence and bleeding risk. Outcomes include switching treatment, referral for clinical review, improved adherence, support with OTC and herbal medications. Patient's questions and concerns are addressed. The service is widely acclaimed and is leading to the development of other services.



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Nominee:	Leeds Medicines Advisory Service Pharmacy Technician Team, Leeds Teaching Hospital NHS Trust
Nominated by:	Lead Pharmacist, Leeds Medicines Advisory Service (LMAS)
Overview:	<p>The LMAS Pharmacy Technician Team cover a breadth of work, including vital roles in improving patient safety, provision of patient and professional advice and ensuring patient equity in the availability of medicines.</p> <p>They support the whole patient journey, from pre-admission to discharge; their work is highly valued and relied upon by the Trust.</p> <p>They continue to innovate to improve the patient experience and enable colleagues to provide the high quality care that they aspire to.</p>

Excellence in Pharmacy Education and Development Award

The APTUK Excellence in Pharmacy Education and Development Award recognises an outstanding pharmacy technician, team or project that has made a significant contribution to education, training and development of pharmacy technicians or pharmacy teams in the UK.

Nominee:	Nikki Turner, Chief MMT – Stroke Medicine and Teacher Practitioner, Nottingham University Hospitals
Nominated by:	Specialist clinical pharmacist: Stroke medicine / Teacher practitioner
Overview:	In her first 6 months in-post as a higher-level MMT across stroke medicine and at the University of Nottingham, Nikki has added huge value and experience to the teaching of pharmacy students, internal training of junior technical staff and patient and nursing education. We hope that more schools of pharmacy will learn from Nikki's outstanding example and draw upon the expertise of our valued and experienced pharmacy technicians far more often.

Nominee:	Bradford College Pharmacy Team, Pharmacy Academic Lead, Bradford College Pharmacy Services
Nominated by:	Pharmacy Academic Lead, Bradford College
Overview:	Our exceptional dedication shines through as we deliver and drive employer engagement, we excel in teaching and assessing a range of pharmacy qualifications. Despite encountering challenges, we consistently surpass expectations for key performance indicators while maintaining the highest quality standards for our programs. Our commitment to creating an enjoyable and inclusive learning environment supports students with diverse requirements, enabling them to excel and succeed on the course.

Nominee:	Philip Jones, Training Programme Director Technical Services Programmes, PWDS training, Hosted by UHBW
Nominated by:	Operational Lead Technician - Pharmacy Production
Overview:	This nomination is for a Pharmacy technician that goes above and beyond to ensure innovative and appropriate training in technical services.



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Pre-Registration Trainee Pharmacy Technician of the Year Award

The APTUK Pre-registration Trainee Pharmacy Technician of the Year Award acknowledges the commitment, dedication and achievement of Pre-Registration Pharmacy Technicians. The award will be made to a trainee who, in the opinion of the judges, demonstrates outstanding effort and commitment.

Nominee:	Daniel Hobson, PTPT, Aseptics/Clinical Trials/Renal/Oncology Pharmacy, York & Scarborough Teaching Hospitals NHS Foundation Trust
Nominated by:	Educational supervisor - Specialist Technician Clinical Trials, York & Scarborough Teaching Hospitals NHS Foundation Trust
Overview:	Faced with recruitment and retention challenges Aseptics and Clinical Trials joined forces to create a novel route to becoming a Pharmacy Technician. Becoming the Trusts first Aseptic/Clinical Trials based Student Tech came with risks, expectations, and the pressure on Daniel to make this pathway a success. Daniel embraced the challenges with determination, resilience and a can-do attitude enabling this role not only to be a success but to be a trailblazer for others to follow.

Nominee:	Robyn Louise Johnstone, PTPT, The Harbour, Lancashire and South Cumbria NHS Foundation Trust
Nominated by:	Senior Pharmacy Technician, Lancashire and South Cumbria NHS Foundation Trust
Overview	Robyn has quickly become a valued member of the LSCFT team. She is enthusiastic, professional and always willing to learn. Her ability to take feedback and use it to improve her working practices is extremely impressive. She is committed to learning, has impeccable attention to detail and it has been a pleasure to see her apply her learning and grow in confidence. It is clear that she is going to be a fantastic Pharmacy Technician.

Nominee:	Liam Whitaker, PTPT, Pharmacy Department, Wirral University Teaching Hospital
Nominated by:	Lead Pharmacy Technician Education and Training, Wirral University Teaching Hospital
Overview:	Liam is an exemplary model of a PTPT, not only does he demonstrate academic excellence and a commitment to learning he is caring, approachable and professional and is always willing to help others. Liam has assisted in developing more structured rotations for our future workforce demonstrating pride in his work commitment to providing the best service he can managing his time effectively supporting the wider pharmacy team. Liam puts patient care and safety at the centre of all he does and supports his peers in a professional way. When Liam identifies any issues or areas of improvement, he will always follow this up with solutions that may be considered and have been implemented at departmental level. Liam is a well-liked and respected member of the team, he is always the utmost professional in the way he approaches the role, his workload and his communication and relationships with colleagues and other healthcare professionals are to be commended.



Primary Care Pharmacy Technician of the Year Award

The APTUK Primary Care Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a primary care setting over the past 12 months.

Nominee:	Nisha Bhamra, PCN pharmacy technician, South East Oxford Primary Care Network
Nominated by:	Clinical Pharmacist, South East Oxford Primary Care Network
Overview:	Nisha is a PCN pharmacy technician with South East Oxford Primary Care Network. She communicates with the patients in a professional manner, giving them all information they need then allowing the patient to explain their concerns, ideas, expectations. She makes sure the patients are fully aware of everything there is to know. The whole department has felt her impact through her ideas and she a team player as she organises the workload.

Nominee:	Rachel Rowlands, Senior Pharmacy Technician - Chronic pain team, Prince Philip Hospital, Hywel Dda University Health Board
Nominated by:	Lead Pharmacist for Pain Services, Hywel Dda University Health Board
Overview	Rachel Rowlands is a Senior Pharmacy Technician with the Pharmacy Pain Team in Hywel Dda University Health Board and now undertakes one-to-one patient consultations, using the Biopsychosocial model, to help manage individuals with persistent pain. Rachel also contributes to the undergraduate teaching at Swansea University and post-graduate teaching with HEIW. She graduated from Edinburgh University with a MSc in the Clinical Management of Pain in June 2024 and developed a competency framework for Pharmacy Technicians.

Nominee:	Suzanne Hudson, Pharmacy Technician, Pathway 1 Discharge to Assess Team, Lincolnshire Community Health Services
Nominated by:	Promoting Therapy Assistant, Lincolnshire Community Health Services
Overview:	Suzanne's role has been invaluable in supporting patients and staff within the D2A team. She has increased compliance by challenging and reducing the amount of medication taken by our patients and reducing hospital re-admissions. She is working with some of the most vulnerable patients with multiple co-morbidities and to ensure compliance. She always looks for alternative routes to taking medication. She supports the trust and pharmacy by reducing and returning stock to chemists in the community. She has also supported and educated staff within the team to improve quality patient care. She is an asset to our team.



Secondary Care Pharmacy Technician of the Year Award

The judging panel are looking for an outstanding pharmacy technician that has made a significant contribution to pharmacy services and patients in a secondary care setting in the UK over the past 12 months.

Nominee:	Jessica Morrow, Pharmacy Technician, Pharmacy Queens Hospital, BHRUT
Nominated by:	Pharmacy Technician, BHRUT
Overview:	Jessica Morrow is a women's health pharmacy technician that continues to improve women's services at BHRUT. With her newly implemented remote dispensing hub Jess has been able to shave hours off of waiting times creating an amazing experience for patients across women's health.

Nominee:	Victoria Bull, Community Rehabilitation Team Leader, Somerset Foundation NHS Trust
Nominated by:	Community Rehabilitation Pharmacy Technician, Somerset Foundation NHS Trust
Overview:	Victoria Bull has conceived, developed, organised and now is part of running specialist falls clinics for patients in Somerset Foundation Trust. She has rolled out these clinics getting Geriatricians, Physiotherapists and PCN Pharmacists involved along with her Pharmacy Technician experience to run and participate in the falls clinic to improve the outcomes in a very holistic way for these often very frail falls patients. It has reduced the treatment time to one longer clinic visit where patients are assessed to reduce falls risk including deprescribing, prescribing if needed, Physiotherapist assessment, height, weight, lying and standing BP assessment, and ECG at clinic and referral onto other specialist services quickly if needed. This multidisciplinary team approach including Victoria as the Pharmacy Technician and manager of Community Rehabilitation Team is better for patients and reducing therapist visits to one complex falls patient, therefore maximising visits for other referred patients, so the complex falls patients have a, 'one stop shop' type appointment better for them improving patient outcomes quickly.

Nominee:	Stephanie Hodgson, Chief Medicines Management Technician - Acute Frailty, Queen's Medical Centre, Nottingham University Hospitals
Nominated by:	Specialist Clinical Pharmacist - Acute Frailty, Nottingham University Hospitals
Overview:	Steph is one of the hardest working, caring and compassionate members of staff I have ever had the pleasure of working with. She goes above and beyond every single day to help patients, the pharmacy team and the wider MDT. Her contributions endlessly help to improve patient care in the acute frailty setting and her knowledge and expertise in medicines management has been invaluable on the ward and beyond.



Community Pharmacy Technician of the Year Award

The APTUK Community Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a community pharmacy setting over the past 12 months.

Nominee:	Melissa Bartlett, Pharmacy Manager/ACPT, Buckley Health Centre, Allied Pharmacy
Nominated by:	ACPT pharmacy colleagues, Allied Pharmacy
Overview:	Melissa has worked extremely hard to gain her qualification under extremely difficult circumstances, a store takeover and has continued to ensure her personal development remains at its best. Since qualifying she has maintained consistent in-depth accurate knowledge to promote pharmacy technicians and community pharmacy to the public. Melissa is a credit to her qualification and the GPhC.

Nominee:	Kate Gardiner, Pharmacy Technician, Regional Operations Support, Avicenna Pharmacy
Nominated by:	ACT support team, Avicenna Pharmacy
Overview:	Kate is dedicated, professional, efficient, very knowledgeable and a cut above the majority of pharmacy technicians. But her warmth and her amazing interpersonal skills really make her stand out. She goes above and beyond what's required of her which makes her a very strong candidate for this award.

Nominee:	Kim Harrison, Accuracy Check Pharmacy Technician, Community Pharmacy - Boots Banbridge, Northern Ireland, Boots UK
Nominated by:	Pharmacist Store Manager, Boots UK
Overview:	Kim lives and breathes community pharmacy. This is mirrored in her pride for the profession and her role in leading others. There is no better advocate for the Pharmacy Technician profession as she has a relentless desire to see the profession expand and flourish to be at the forefront of patient centered service delivery in a stretched health service