

## APTUK 2026 Pharmacy Technician Awards shortlist

The APTUK Annual Professional Conference and Exhibition Awards celebrate and acknowledge successful individuals, teams and projects within the pharmacy technician profession. We are delighted to be able to recognise all sectors of pharmacy practice and individual excellence through these awards. Prizes include an engraved trophy and an educational bursary towards attendance at APTUK Annual Conference 2027.

This year nominations have been exceptional, and competition has been very high, but after deliberation and review of each nomination by at least 3 independent judges, we can now announce the shortlists for each award below.

The winners will be announced at the APTUK 2026 Conference and Awards Dinner on Friday 18<sup>th</sup> September at the Renaissance Hotel, Heathrow, London.

### APTUK Pharmacy Technician of the Year Award

The Pharmacy Technician of the Year Award acknowledges an outstanding pharmacy technician who has shown a significant contribution over the past 12 months and symbolises the best of our profession, by going above and beyond their day-to-day duties.

<b>Nominee</b>	<b>Claire Butler</b> Sussex Partnership NHS Foundation Trust
<b>Nominated by</b>	Lead Pharmacy Technician, Sussex Partnership NHS Foundation Trust
<b>Nomination Summary</b>	Claire is an exceptional mental health pharmacy technician whose compassion, expertise and dedication consistently go above and beyond expectations. As the first pharmacy technician within Sussex Partnership NHS Foundation Trust to complete the Postgraduate Certificate in Mental Health Therapeutics, Claire is helping shape the future of advanced pharmacy technician practice. Through outstanding patient-centred care, teaching and leadership, she improves outcomes for vulnerable patients while inspiring the next generation of pharmacy technicians.

<b>Nominee</b>	<b>Laura Guerin</b> East Suffolk and North East Essex University Foundation Trust
<b>Nominated by</b>	Lead Clinical Oncology/Haematology Pharmacy Technician, East Suffolk and North East Essex University Foundation Trust
<b>Nomination Summary</b>	Laura led the development of a systemic anticancer therapy screening technician model that transformed oncology pharmacy capacity and safety. By creating a staged accreditation pathway, Laura now screens all cycle 2 onward SACT prescriptions, reducing pharmacist workload and supporting specialist clinical activity. This innovation has strengthened service resilience and expanded treatment capacity. By alleviating workplace pressure and reducing error risk, the model directly enhances timely, consistent, and safer chemotherapy treatment for patients.



<b>Nominee</b>	<b>Rabdino Memon</b> Boots Digital Health
<b>Nominated by</b>	Pharmacist Independent Prescriber, Boots Digital Health
<b>Nomination Summary</b>	Rabdino, a pharmacy technician within a digital prescribing governance team, has strengthened incident management and patient safety through consistent, structured support. He has helped standardise processes, improve audit quality, and ensure appropriate escalation of risk. His work has contributed to safer prescribing practices and the development of a robust, scalable governance model,

<b>Nominee</b>	<b>Samira Islam</b> WellBN
<b>Nominated by</b>	Clinical pharmacist, WellBN
<b>Nomination Summary</b>	Samira Islam is an inspiring Pharmacy Technician and Deputy Pharmacy Manager transforming patient care within general practice. Through medicines optimisation, prescribing safety, sustainable healthcare, and inclusive community engagement, she has improved outcomes for underserved populations and reduced high-risk prescribing errors. Her innovative work in inhaler sustainability, multidisciplinary collaboration, and patient-centred medicines support has delivered measurable NHS savings while strengthening equitable access to healthcare across Brighton and Hove.

## Pharmacy Technician Team of the Year Award

The APTUK Pharmacy Technician Team of the Year Award focuses on the pivotal role that outstanding teams of pharmacy technicians have on influencing positive person-centred patient care. This can be through innovation, service development or research.

<b>Nominee</b>	<b>Pharmacy Department Velindre Cancer Centre</b> Velindre NHS Trust
<b>Nominated by</b>	Chief Pharmacy Technician, Velindre NHS Trust
<b>Nomination Summary</b>	The Velindre Patient Education Team delivers patient centred care to patients receiving oral anti-cancer medicines, enabling them to safely manage treatment at home. They continue to undertake initiatives improving the patient pathway clinic capacity, always receiving 100% patient satisfaction scores. They are an award-winning service which is valued within the trust and amongst patients. They have received national recognition with their work being replicated nationally, exemplifying excellence in Pharmacy Technician practice.

<b>Nominee</b>	<b>SECamb Medicines Team</b> South East Coast Ambulance Service NHS Foundation Trust
<b>Nominated by</b>	Chief Pharmacist, South East Coast Ambulance Service NHS Foundation Trust
<b>Nomination Summary</b>	The Pharmacy Technician Team leads SECamb's Medicines Distribution Centre, delivering resilient, technology-enabled medicines supply across 4,600 square miles. Through innovative redesign of processes, effective use of electronic stock systems and robust governance, the team achieved over £400k in efficiencies while improving safety, sustainability and equity of access to medicines. Their outstanding contribution, recognised by the CEO with a Highly Commended Team Award, directly enables life-saving, person-centred patient care.



<b>Nominee</b>	<b>South East WT&amp;E Pharmacy Technician Team NHS England</b>
<b>Nominated by</b>	Head of School and Pharmacy Dean, NHS England
<b>Nomination Summary</b>	We are nominating our NHS England South East Workforce, Training & Education Pharmacy Technician Team for this award in recognition of their demonstrable impact through coordinating training programmes, innovative development pathways and collaborative leadership. Since forming, the team have made a transformative contribution to pharmacy services across the South East, increasing training places, developing virtual networks through an NHSFutures platform and running person-centred care Network and Development sessions.

<b>Nominee</b>	<b>The Pharmacy Technician Team Prince Charles Hospital, Cwm Taf Morgannwg University Health Board</b>
<b>Nominated by</b>	Deputy Head of Pharmacy and Operational Services Lead (Registered Pharmacy Technician, Prince Charles Hospital, Cwm Taf Morgannwg University Health Board)
<b>Nomination Summary</b>	The pharmacy technician team has transformed service delivery through workforce redesign, placing technicians in senior leadership and specialist roles across emergency care, frailty, antimicrobials and surgery. Their work has improved medicines optimisation, patient safety and flow through medicines reconciliation, anticholinergic burden review and penicillin de-labelling. With a strong focus on person-centred care, public health and multidisciplinary collaboration, the team demonstrates a scalable model for pharmacy technician practice across the UK.

<b>Nominee</b>	<b>Virtual Assessment Pathway Pharmacy Technicians Team Velindre Cancer Service</b>
<b>Nominated by</b>	Senior Pharmacy Technician Virtual Assessment Pathway, Velindre Cancer Service
<b>Nomination Summary</b>	The Pharmacy Technician team has transformed oncology care through the Virtual Assessment Pathway, delivering safe, patient-centred pre-SACT assessments that improve access, efficiency and treatment readiness. Supporting over 8,000 patients annually, the team has achieved high patient satisfaction, reduced unnecessary hospital attendance and maintained excellent safety outcomes. Their innovative, digitally enabled model demonstrates outstanding leadership, workforce transformation and multidisciplinary collaboration, providing a scalable example of modern Pharmacy Technician practice.

## Pre-Registration Trainee Pharmacy Technician of the Year Award - sponsored by:

The APTUK Pre-registration Trainee Pharmacy Technician of the Year Award acknowledges the commitment, dedication and achievement of Pre-Registration Pharmacy Technicians. The award will be made to a trainee who, in the opinion of the judges, demonstrates outstanding effort and commitment.

<b>Nominee</b>	<b>Kerrie Downer</b> Touchwood Pharmacy
<b>Nominated by</b>	Pharmacist, Touchwood Pharmacy
<b>Nomination summary</b>	Kerrie has demonstrated exceptional commitment, professionalism, and impact as a pre-registration trainee pharmacy technician. Through reflective practice, patient-centred care, and service improvement initiatives, she has enhanced dispensary workflow, supported colleagues, and strengthened patient safety. Her ability to apply knowledge in practice, lead small improvements, and consistently exceed expectations distinguishes her as a high-achieving trainee and makes her a deserving nominee for the PTPT of the Year Award.

<b>Nominee</b>	<b>Lauren Jones</b> Redwoods Hospital, MPFT
<b>Nominated by</b>	Lead Education and Training Pharmacy Technician, MPFT (Midlands Partnership University Foundation Trust)
<b>Nomination Summary</b>	Lauren is a cross-sector trainee Pharmacy Technician working across hospital and community settings, recognised for her professionalism, initiative, and high standard of practice. She consistently supports dispensary services beyond expectations and contributes effectively to patient-centred care, including identifying and supporting patients with clinical needs. Positive feedback from multidisciplinary teams reflects her strong communication skills and commitment, demonstrating her potential as a future Pharmacy Technician.

<b>Nominee</b>	<b>Meg Scott</b> East Kent Hospitals NHS Foundation Trust
<b>Nominated by</b>	Deputy Chief Pharmacy Technician for education/operations, East Kent Hospitals NHS Foundation Trust
<b>Nomination Summary</b>	We are honoured to nominate Meg for this award because of her dedication and hard work. There are many reasons why we believe Meg has excelled in her apprenticeship. She has consistently shown resilience in the face of challenges, always keeping a positive attitude and a smile. Meg serves as a true role model for her peers and colleagues. Meg has faced obstacles during her two-year program with determination and positivity, while also motivating those around her.

<b>Nominee</b>	<b>Vicki Norris</b> Hollowood chemists
<b>Nomination Summary</b>	Vicki has demonstrated exceptional dedication, professionalism, and impact throughout her PTPT training. A Pharmacy Business Awards 2025 finalist, she excels in applying theory to practice, leading quality improvement projects, and delivering patient-centred services including blood pressure checks, Pharmacy First consultations, and weight management support. Her initiative, mentorship, and sustained contributions to pharmacy services have improved patient outcomes, enhanced team practice, and set a standard of excellence for pre-registration pharmacy technicians.



## Excellence in Pharmacy Education Award - *sponsored by:*

The APTUK Excellence in Pharmacy Education Award recognises an outstanding pharmacy technician, team or project that has made a significant contribution to education, training and development of pharmacy technicians or pharmacy teams in the UK.

<b>Nominee</b>	<b>Emma Williams</b> Senior Pharmacy Technician Virtual Assessment Pathway, Velindre Cancer Centre
<b>Nominated by</b>	Pharmacy Technician, Velindre Cancer Centre
<b>Nomination Summary</b>	This award entry demonstrates an innovative approach to Pharmacy Technician education within oncology. In response to increasing service demand, structured training resources were developed for pre-SACT clinics, including a training guide, regimen booklet, blood interpretation tool and consultation skills for virtual care. This has enabled technicians to expand into clinically focused roles, supporting medicines optimisation and patient care. It represents a scalable, sustainable, patient-centred model delivering measurable benefits to patients, the workforce, and NHS services.

<b>Nominee</b>	<b>Gail Elizabeth Hall</b> Pharmacy Workforce Lead, Joined-Up Care Derbyshire / Experiential Learning Lead, De Montford University
<b>Nominated by</b>	Pharmacy Lecturer, University of Manchester
<b>Nomination Summary</b>	Gail Elizabeth Hall is nominated for excellence in pharmacy education across more than three decades. Her dedication to improving the training, development and professional standing of pharmacy technicians is unsurpassed. What sets Gail apart is her ability to see the whole educational landscape, from the needs of individual learners to the strategic requirements of national workforce planning, and to design solutions that genuinely make a difference. She has been a true trailblazer and role model, in both her own development and for the profession.

<b>Nominee</b>	<b>Paige Birchley</b> Senior Pharmacy Technician, Medicines Distribution Centre, South East Coast Ambulance Service NHS Foundation Trust
<b>Nominated by</b>	Chief Pharmacist, South East Coast Ambulance Service NHS Foundation Trust
<b>Nomination Summary</b>	Paige has demonstrated exceptional leadership in pharmacy education by designing and leading the first recognised training programme for Pharmacy Support Workers within the service. As Educational Supervisor, she has embedded structured, inclusive education that strengthens medicines supply for ambulance services and directly supports safe paramedic practice. This innovative, collaborative programme has improved workforce capability, confidence and sustainability, contributing to high-quality patient care and earning CEO recognition through a Highly Commended Team Award.

<b>Nominee</b>	<b>The North Central London Primary Care Pharmacy Technician Training Programme</b> Haringey GP Federation and Islington GP Federation
<b>Nominated by</b>	Clinical pharmacist, Haringey GP Federation
<b>Nomination Summary</b>	The NCL Primary Care Pharmacy Technician Training Programme delivered a novel competency-based education pathway to upskill pharmacy technicians across primary care settings locally. Through a blended programme incorporating simulation, clinical teaching and workplace quality improvement projects, participants demonstrated significant improvements in clinical, consultation, and leadership skills. The programme has delivered measurable practice and



patient care benefits and provides a scalable model for regional or national replication, aligned with NHS workforce transformation priorities.

## APTUK Advancing Clinical Practice Award

The APTUK Advancing Clinical Practice Award is open to pharmacy technicians, pharmacy teams or a project that has contributed to significant clinical advancement over the past 12 months.

<b>Nominee</b>	<b>Angela Packham</b> Principal Pharmacy Technician - Specialised Gastroenterology, University Hospitals Sussex
<b>Nominated by</b>	Consultant Pharmacist - Specialised Gastroenterology, University Hospitals Sussex
<b>Nomination Summary</b>	Angela has developed her pharmacy technician role within Specialist Gastroenterology with the support of the clinical pharmacists and multi-disciplinary team (MDT). She supported the development of in-house accreditations for pharmacy technicians to review and sign off blood monitoring tests and facilitate outpatient clinics autonomously and support annual patient reviews of patients on immunomodulators for IBD and AIH. This has improved MDT capacity, reduced patient waiting lists, improved medication review efficiency and enabled better patient contact.

<b>Nominee</b>	<b>Samira Banu Islam</b> Pharmacy Technician, GP Surgery, WellBN
<b>Nominated by</b>	Clinical Pharmacist, WellBN
<b>Nomination Summary</b>	Samira, a dedicated Pharmacy Technician in General Practice, has demonstrated outstanding leadership in advancing clinical practice through medicines optimisation, patient education, and inclusive care. She has completed over 600 targeted medication reviews and transitioned 400+ patients from MDIs to DPis, improving safety and sustainability while saving £58,000 for the NHS. Her work supporting vulnerable communities and strengthening clinical governance has significantly improved patient outcomes and raised the profile of pharmacy technicians.

<b>Nominee</b>	<b>Sarah Katie McMullan</b> Lead Medical and High Cost Drugs Pharmacy Technician, Hereford County Hospital, Wye Valley Trust
<b>Nominated by</b>	Senior Pharmacist – Gastroenterology, Hereford County Hospital, Wye Valley Trust
<b>Nomination Summary</b>	Sarah is an experienced Medical and High Cost Drugs Pharmacy Technician who has delivered significant improvements in clinical practice, patient safety, and service efficiency. She champions high quality medicines reconciliation, DMS, provides enteral tube administration training, and streamlines discharge workflows. Her leadership in large scale biosimilar switches has generated over £1.4 million in annual savings. Having completed Homecare Prescription Verification and Clinical Validation training, she now supports safe, efficient verification of homecare prescriptions.

<b>Nominee</b>	<b>Sharon Jane Lucas</b> Medicine Management Technician, Rainbow Pharmacy, Ipswich
<b>Nominated by</b>	Medicine Management Technician, Rainbow Pharmacy
<b>Nomination Summary</b>	Sharon is a Pharmacy Technician at Rainbow Pharmacy and has developed her role into a highly clinical, patient-facing position, delivering over 1,000 vaccinations and leading the Spring COVID campaign from her own clinic. With 27 years' experience, she now provides hypertension monitoring, ear care, and preventative health services, improving patient access and outcomes while demonstrating the evolving and essential role of Pharmacy Technicians in modern community pharmacy.



## APTUK Inspirational Leadership Award - sponsored by:

The APTUK Inspirational Leadership Award is open to pharmacy technicians who have shown inspirational leadership within their team over the past 12 months.

<b>Nominee</b>	<b>Emily Guerin</b> Pharmaceutical Officer, Pharmacy & Prescribing Branch, Welsh Government
<b>Nominated by</b>	Doctoral researcher, Cardiff Metropolitan University
<b>Nomination Summary</b>	Emily is an inspirational, trailblazing pharmacy technician whose leadership spans local practice, regional workforce development and national policy. As the first pharmacy technician in Wales to secure a Welsh Clinical Fellowship, she has opened strategic leadership pathways for the profession. Her impactful work—from improving prescribing systems and patient safety to mentoring colleagues and shaping national SOPs—has strengthened governance, advanced patient-centred care, and elevated the profile and credibility of pharmacy technicians across Wales and beyond too.

<b>Nominee</b>	<b>Jean Kilory</b> Deputy Director of Pharmacy, Dorset County Hospital NHSFT
<b>Nominated by</b>	Director of Pharmacy, Dorset County Hospital NHSFT
<b>Nomination Summary</b>	Jean has continually pushed the boundaries of the Pharmacy Technician profession throughout her career, and most recently as Deputy Director of Pharmacy. She continually drives improvements that make a real difference to patients, and is an inspiration to all Pharmacy Technicians and Pharmacy professionals.

<b>Nominee</b>	<b>Michelle Melanie Sullivan</b> Deputy Head of Pharmacy, St. Bartholomew's Hospital, Barts Health NHS Trust
<b>Nominated by</b>	Lead Education, Training and Development Pharmacy Technician Barts Health NHS Trust
<b>Nomination Summary</b>	Michelle is an exceptional pharmacy technician, highly regarded across the team and a leading light in our department. She shows that you can be empathetic, promote wellbeing and give time to your team while still delivering improvements and successes across patient safety, operations and education and seeking opportunities to innovate at the same time. When I mentioned my intention to nominate Michelle my colleagues were unanimous in their support, agreeing wholeheartedly that she's a model example of pharmacy leadership and highly deserving of this recognition.

<b>Nominee</b>	<b>Samira Islam</b> Deputy Pharmacy Manager / Senior Pharmacy Technician, GP Surgery, WellBN
<b>Nominated by</b>	Prescription Clerk, WellBN
<b>Nomination Summary</b>	Samira's journey from arriving in the UK with limited English to becoming a Deputy Pharmacy Manager and Senior Pharmacy Technician leading a large primary care pharmacy team is truly inspirational. She champions patient safety, medication optimisation, and equitable access to medicines while supporting staff development and community engagement. Her leadership has improved service quality, strengthened multidisciplinary collaboration, and enhanced patient-centred care, earning recognition through the 2025 PCPA GP Pharmacy Technician Award.

## APTUK Equality, Diversity and Inclusion Champion of the Year Award

The APTUK Equality, Diversity and Inclusion Champion of the Year award recognises an outstanding pharmacy technician who has championed the values of equality, diversity and inclusion within the workplace over the past 12 months.

Nominee	<b>Alistair Maclean and Lisa Jamieson</b> Specialist Pharmacy Technician & Pharmacy Technician Team Manager, Pharmacy Workforce Development, Medicines Management and Pharmacy Services, Leeds Teaching Hospitals NHS Trust
Nominated by	Pharmacy Workforce Development Service Manager, Leeds Teaching Hospitals NHS Trust
Nomination Summary	Alastair and Lisa have transformed equality, diversity and inclusion in pharmacy by widening access to careers for underrepresented young people and strengthening partnerships with schools, community groups and national platforms. Through redesigned work experience, virtual engagement and supported internships, they have increased participation from priority groups and raised the profile of pharmacy technicians. Their work is driving a more inclusive, representative future workforce.

Nominee	<b>Jason Benning</b> Professional Lead Pharmacy Technician, Central and North West London NHS Foundation Trust
Nominated by	COO, Central and North West London NHS Foundation Trust
Nomination Summary	Jason Benning has made a major impact on EDI across CNWL and London pharmacy services. He has strengthened Trust policies, improved care for trans patients, and led the creation of an Inclusive Language Charter used by pharmacy teams across London. Through education and collaboration, he has enhanced inclusive communication, improved patient experience and demonstrated the leadership potential of pharmacy technicians. His work has raised the profile of the profession and driven meaningful cultural change.

Nominee	<b>Kulpna Daya</b> Pharmacy Programme Facilitator, WT&E Directorate, NHS England
Nominated by	Head of School (Pharmacy), NHS England
Nomination Summary	Kulpna Daya is a trailblazing pharmacy technician and co-founder of Pharmacy Technicians of Colour (PTOC), driving equality, diversity, and inclusion across pharmacy practice. Through her leadership in PTOC and the Pan London EDI Champions network, she has delivered impactful initiatives that empower colleagues, embed inclusive governance, and improve patient-centred care. Her work raises the profile of pharmacy technicians nationally, ensuring equitable opportunities and culturally competent services that benefit diverse communities.