



APTUK 2023 Pharmacy Technician Awards shortlist

The APTUK Annual Conference Awards celebrate and acknowledge successful individuals, teams and projects within the pharmacy technician profession. We are delighted to be able to recognise all sectors of pharmacy practice and individual excellence through these awards. Prizes include an engraved trophy and an educational bursary towards attendance at APTUK Annual Conference 2024.

This year we have received an amazing 73 nominations, across all the awards. As a result, competition has been very high, but after deliberation and review of each nomination by at least 3 independent judges, we can now announce the shortlists for each award below.

The winners will be announced at the APTUK 2023 Conference and Awards Dinner on Friday 22nd September at the Mercure Grand Hotel in Bristol.

Pharmacy Technician Team of the Year Award

The APTUK Pharmacy Technician Team of the Year Award focuses on the pivotal role that outstanding teams of pharmacy technicians have on influencing positive person-centred patient care. This can be through innovation, service development or research.

Nominee:	Liverpool & Sefton Anticoagulation Service – Community
Nominated by:	Clinical Lead, Liverpool University Hospitals NHS Trust
Overview:	Pharmacy Technicians, part of the MDT within Liverpool & Sefton Anticoagulation Service, have continually developed their knowledge and skills and pushed clinical boundaries to ensure that housebound patients receive a service of equal parity to clinic patients; patients receive the most appropriate anticoagulants tailored to their individual needs; patients are safely managed pre-and post-operatively and over-anticoagulated patients are safely managed in primary care, reducing A&E attendance.

Nominee:	Leeds Teaching Hospital NHS Trust - Renal Transplant Pharmacy Technician Team
Nominated by:	Advanced Clinical Pharmacists – Renal Transplant
Overview:	Leeds Teaching Hospitals NHS Trust's Renal Transplant Pharmacy Technician team assist immunosuppressed patients following their renal transplant. Post-discharge from their transplant, they support discharge reconciliation of medicines, run a patient focussed medicines counselling clinic ensuring that information provided is tailored to each individual patient's needs and contact patients prior to clinic appointment to update their hospital held medication lists, check immunosuppression supplies and address any adherence issues.

Nominee:	Pharmacy Technician Team, East Kent Hospitals University NHS Foundation Trust (EKHUFT)
Nominated by:	Deputy Chief Pharmacy Technician Education/Operations, EKHUFT
Overview:	I am thrilled to write an APTUK Team of the Year Award Nomination for the Pharmacy Technician leaders at EKHUFT. We are proud of our patient focussed work and attitude to our profession that we are proud of. There are many words that describe our team, but "dedication to the profession" really stands out. I believe our team underpins our trust values and behaviours, and the attitudes and behaviours of outstanding healthcare professionals.



Excellence in Pharmacy Education and Development Award

The APTUK Excellence in Pharmacy Education and Development Award recognises an outstanding pharmacy technician, team or project that has made a significant contribution to education, training and development of pharmacy technicians or pharmacy teams in the UK.

Nominee:	Pharmacy Workforce Development South (PWDS) team
Nominated by:	Director of Regional Pharmacy Training, PWDS
Overview:	PWDS are a team of committed and passionate educators and innovators. Bringing professional leadership and representation to local, regional and national initiatives, PWDS work diligently to drive the pharmacy education, training and workforce agenda. Creating quality training programmes and workforce solutions that enable best practice, PWDS support the development of a competent and confident pharmacy workforce with the skills and knowledge required to work across the healthcare interface, delivering exceptional patient care.

Nominee:	Bianca Glavin, Senior Pharmacy Professional, Primary Care Education, CPPE
Nominated by:	Senior Pharmacy Professional, Primary Care Education, CPPE
Overview:	Bianca has been involved in the education and training of pharmacy technicians over many years but her truly ground-breaking work is being a fundamental part of the design and delivery of the multi-professional training of the two CPPE national programmes where pharmacy technicians have learned alongside pharmacists to develop their role in primary care. Bianca helps pharmacy technicians fulfil the vision set out by NHS England in the primary care Network Directed Enhanced Service.

Nominee:	Jane Shanahan & Alison Marshall, Senior Medicine Optimisation Care Home Pharmacy Technicians, East Lancs Hospital Trust Community Services
Nominated by:	Senior Commissioning Pharmacist, Lancashire and South Cumbria ICB
Overview:	Alison and Jane have collaborated across organisations and professions to share their learning and upskill the workforce around the harms and risk of high ACB scores. They have shown how processes can be changed and how ACB reviews can be easily incorporated into routine practice. They have shared their work nationally and internationally resulting in patient pathways being improved to reduce harms and improve quality of life whilst simultaneously enhancing the reputation and awareness of pharmacy technicians and the skills they offer.



Pre-Registration Trainee Pharmacy Technician of the Year Award

The APTUK Pre-registration Trainee Pharmacy Technician of the Year Award acknowledges the commitment, dedication and achievement of Pre-Registration Pharmacy Technicians. The award will be made to a trainee who, in the opinion of the judges, demonstrates outstanding effort and commitment.

Competition for the Pre-Registration Trainee Pharmacy Technician of the Year Award was exceptionally high and the judges couldn't shortlist the top 3, so there are 5 shortlisted entries in this category.

Nominee:	Catherine Roberts, PTPT, Bedfordshire Hospitals NHS Foundation Trust
Nominated by:	Lead Technician Education & Training
Overview:	I have nominated Catherine because she has all the qualities required for a pharmacy technician, always following trust values and demonstrates these every day. She is committed, caring, honest, transparent, respectful a great team leader, values people, shows inclusivity and demonstrates excellence and professional at all times. Catherine is a great model and is always willing to learn and share her knowledge. She is an inspiration to our profession practising at the top of her licence.

Nominee:	Dhaya Katnoria, PTPT, Rochester PCN
Nominated by:	Director / Pharmacy Technician, Primary Care Support Services
Overview:	Dhaya is always professional, polite and well mannered. She attends our meetings on a quarterly basis and informs me when she is unable to, even when she is off sick. Her level of commitment to the programme is outstanding and appears to be achieving high standards of work and pass marks for her exams.

Nominee:	Charlotte Johnson, PTPT, Pharmacy Department Royal Gwent Hospital.
Nominated by:	Senior Pharmacy Technician for Education and Training, Aneurin Bevan University Health Board.
Overview:	Charlotte is a self-directed learner, fully committed to the Pre-Registration Pharmacy Technician (PRPT) programme and the future of the Pharmacy profession. Charlotte has excelled in all areas, academically and in the workplace, completing many elements during the first year usually expected of a year two PRPT/historically post registration. Charlotte balances her work/home life commitments exceedingly well. Charlotte is genuinely inspirational and consistently demonstrates leadership qualities, professionalism, and compassion, providing a high standard of care.

Nominee:	Gerri Allen, PTPT, Greater Manchester mental health
Nominated by:	Chief Pharmacy Technician, Greater Manchester mental health
Overview:	Gerri has shown dedication in all aspects of her work, covering different sites to gain experience to improve her knowledge. To improve patient safety she was tasked to produce an information poster for the wards to alert them to shortened expiry dates when opened. She produced a poster to alert staff to this. This was an outstanding which has been so successful it has been rolled out across all 7 sites across our trust.



Nominee:	Madison Doody-Grierson, PTPT, Wesham Rehabilitation Centre, Lancashire and South Cumbria NHS FT
Nominated by:	Senior Pharmacy Technician, Lancashire and South Cumbria NHS FT
Overview:	In just her first year Maddie has embedded herself within the pharmacy and wider MDT's at both hospitals where she works on placement. She has managed to overcome challenges with her college work and continues to improve. Maddie is enthusiastic and passionate about providing excellent patient care and this is evident in her day to day work making her a valued member of the LSCFT team.

Primary Care Pharmacy Technician of the Year Award

The APTUK Primary Care Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a primary care setting over the past 12 months.

Nominee:	Karen Titterington, Lead Pharmacy Technician, Dumfries and Upper Nithsdale Primary Care Pharmacy Team
Nominated by:	GP Clinical Pharmacist, and Lead Pharmacist, NHS Dumfries and Galloway
Overview:	Karen has single-handedly introduced a Hub working environment in Dumfries and Upper Nithsdale GP Cluster, co-locating a number of pharmacy technicians and support workers to work remotely and provide a clinical pharmacy service to nine GP practices (60,000 patients). The outcomes of this have been: improved working efficiencies within the team, a more equitable service to all practices and patients, improved patient safety and continual developments within the team to enhance patient safety further.

Nominee:	Lisa Bazley, Practice pharmacy technician, Penketh Health Centre, Warrington
Nominated by:	Education Supervisor, Centre for Pharmacy Postgraduate Education
Overview:	Lisa is an outstanding example of a primary care pharmacy technician. Lisa consistently goes above and beyond in her role to support the MDT. Lisa shares her knowledge and experience with pharmacy technicians nationally. Lisa pushes the boundaries of the role of a pharmacy technician in primary care in a safe way, ensuring she has the competence and confidence to do so, whilst supporting other pharmacy technicians to be on the journey with her.

Nominee:	Emma Temple, PCN Pharmacy Technician, Beeston Primary Care Network
Nominated by:	Lead Pharmacist, Beeston Primary Care Network
Overview:	Emma has performed at an outstanding level in several areas including the implementation of CPCS across 4 practices resulting in achieving 300% above target and liaison with community pharmacies to set up the hypertension case finding and encouraging the pharmacies to take part in an enhanced service of ABPM provision. As well as excelling within her PCN role, she is an excellent team player and has an ability to communicate to colleagues, patients, and management.



Secondary Care Pharmacy Technician of the Year Award

The judging panel are looking for an outstanding pharmacy technician that has made a significant contribution to pharmacy services and patients in a secondary care setting in the UK over the past 12 months.

Nominee:	Amy John, Antimicrobial Pharmacy Technician, Prince Charles Hospital, Cwm Taf Morgannwg University Health Board
Nominated by:	Head of pharmacy, Prince Charles Hospital, Cwm Taf Morgannwg University Health Board
Overview:	Amy has undertaken a huge amount of AMS work locally, regionally and nationally and has had an impact on antimicrobial prescribing across Prince Charles Hospital and CTMUHB. Recent data showed that PCH was the top performing site for antimicrobials within the healthboard and is the only site that the AMS role is performed solely by PT. Amy set up a national AMS PT network to support her and others in the delivery of AMS.

Nominee:	Jemma Metcalf, Chief Pharmacy Technician – Severe Asthma, Glenfield Hospital
Nominated by:	Consultant Respiratory Pharmacist, University Hospitals of Leicester NHS Trust
Overview:	I strongly believe that Jemma should be shortlisted for this award as she has demonstrated unique leadership and development skills in this role. She is passionate about improving patient care and supporting patients. Jemma is a valued and respected member of the wider multidisciplinary team. Nothing is too much trouble. She is keen to develop services and uses her initiative to look for solutions to problems. As a role model for the pharmacy technician profession you really can't ask for more. A future national leader!

Nominee:	Jennifer Nasralla, Rheumatology Specialist Pharmacy Technician, Stepping Hill Hospital
Nominated by:	Lead Rheumatology Specialist Pharmacist, Stockport NHS Foundation Trust
Overview:	Jenny's vision and determination have ensured the success and expansion of her role as a rheumatology specialist pharmacy technician within her hospital and beyond. She continues to develop and enhance her role and consistently pushes the boundaries as to the potential of a pharmacy technician, independently driving forward the role of pharmacy technicians. Jenny works above and beyond within the rheumatology team and is integral to the safe provision of medicines to our patients.



Community Pharmacy Technician of the Year Award

The APTUK Community Pharmacy Technician of the Year Award recognises an outstanding pharmacy technician who has shown a significant contribution to pharmacy services and patients in a community pharmacy setting over the past 12 months.

Nominee:	Arunoday Lekkala, Pharmacy Technician (ACT), Victoria Pharmacy
Nominated by:	Superintendent Pharmacist, ABAN healthcare LTD
Overview:	Everyone enjoys working with Arun. He has a passion towards helping patients, learning new things and building his career from dispensing assistant to ACT. Every member of staff has great respect for him. He became part of the community and most of the community admire his willingness to help. Arun puts patients first and business later, especially elderly & young. Arun actively Participates in local community events such as purim, Hanukkah, blood donations etc.

Nominee:	Suzanne Moxon, Accuracy checking technician, Caerau Pharmacy
Nominated by:	Pharmacist, Caerau Pharmacy
Overview:	Suzanne joined the pharmacy at Caerau a year ago and has played a strong role in transforming the pharmacy into a leader in pharmacy service provision in Wales. Since April 2022 we have completed around 5,000 consultations whilst maintaining a top performing dispensing service. Suzanne runs the smoking cessation and flu clinics and supports with many other aspects of service delivery.