



PHARMACY TECHNICIAN DAY
OCTOBER 18, 2022



PROUD TO BE A
PHARMACY TECHNICIAN

Pharmacy Technicians driving the profession forward

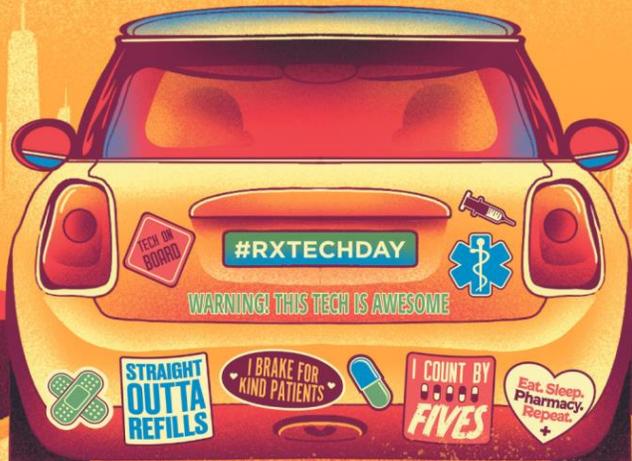
Dwain Lyons-Thandi and Gemma Thomas are pharmacy technicians who are driving the profession forward by delivery first class training and providing vital support to trainee technicians and support workers throughout their training. They also continue to support development and encourage career progression in those trainees who stay at UHS. It is fair to say that I would not have made it through my training without their help.

Nominated by Christopher James



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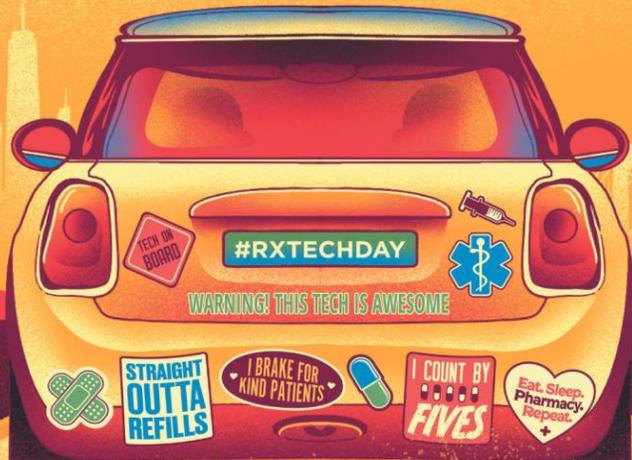
Emma is a technician who is driving the profession forward by...

Using her years of primary care experience to support and mentor those new to the sector. Emma shines a positive light on all the great things Pharmacy Technicians can do and continues to thrive in her own role, most recently embarking on her clinical diploma.

Nominated by Kim Horsley



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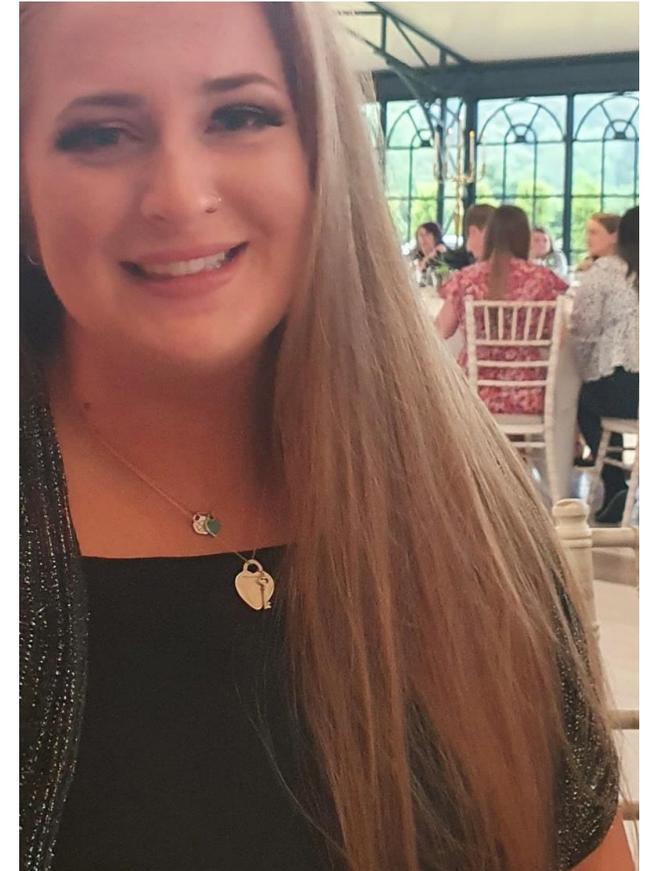


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Pharmacy Technicians driving the profession forward

Chloe King is currently a Pre-Registration Pharmacy Technician at Lancashire Teaching Hospitals NHS Trust. She is due to qualify and take up a permanent position in the Pharmacy team in the autumn. Chloe has completed her accuracy checking and is driving the role of the PTPT forward by demonstrating that she is already working at a post qualification level both on wards and in the Pharmacy department. Chloe was nominated in the NHS health care apprenticeship awards for 2022. Well done, Chloe!

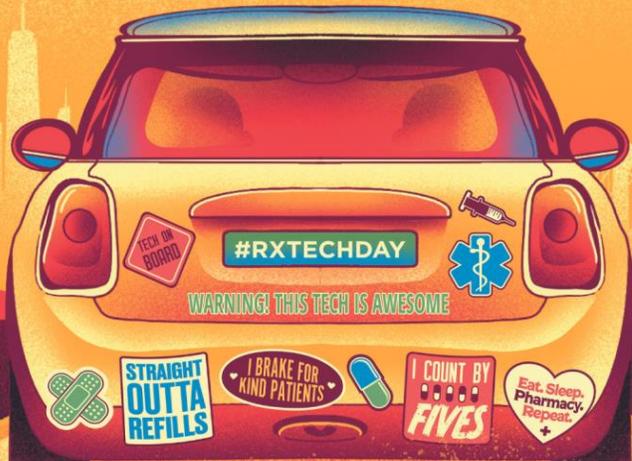
Nominated by Sharon Lafferty - Pharmacy Technician Team Leader Lancashire Teaching Hospitals NHS Trust.





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Pharmacy Technicians driving the profession forward

Jemma McLaughlin Homecare lead Technician *is a pharmacy technician who is driving the profession forward by...*

Working closely with our new systems provider 'epic for HIVE' and Colleagues across MFT to ensure we have solutions and functioning working processes despite HIVE not having a Homecare module.

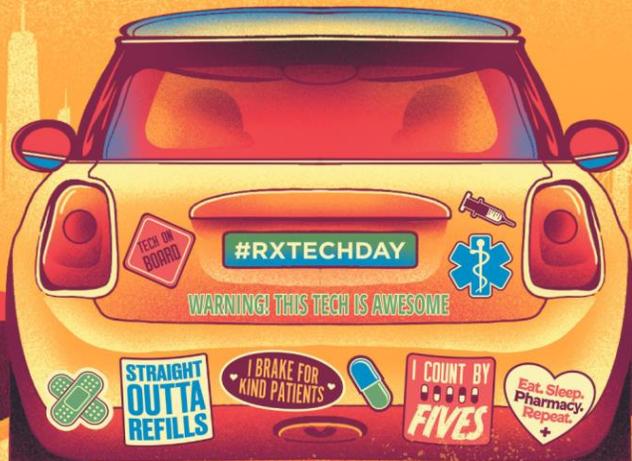
Jemma has worked tirelessly with the HIVE team pre go-live to find a way to make the system fit for Homecare as HIVE has no function for this type of service and everything has been a workaround.

Her dedication in supporting the wider teams affected; clinicians, nurses, pharmacists and her own staff across all MFT sites has been above and beyond to ensure patient prescription are generated in a timely manner and the Homecare company can continue to provide medications to our 13,000 patients at home.

Well done Jemma for your contribution and dedication
Nominated by Sureen Rayavarapu – Homecare Purchasing Officer



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Pharmacy Technicians driving the profession forward

Emily Livesey a Medicines Management Pharmacy Technician at Lancashire Teaching Hospitals NHS Trust is involved in the pilot of launching a Pharmacy whiteboard on the trust's clinical software programme. Emily is currently working in orthopaedics and driving the project forward by trialling, implementing and feeding back on ways we can improve patient care. The whiteboard aims to direct the pharmacy ward team to the patients that require daily input, have complex medical needs and can also highlight upcoming discharges. By highlighting these patients Emily can ensure that the patients have the medication and reviews they require in a timely manner. Well done, Emily!

Nominated by Sharon Lafferty - Pharmacy Technician Team Leader Lancashire Teaching Hospitals NHS Trust





Pharmacy Technicians driving the profession forward

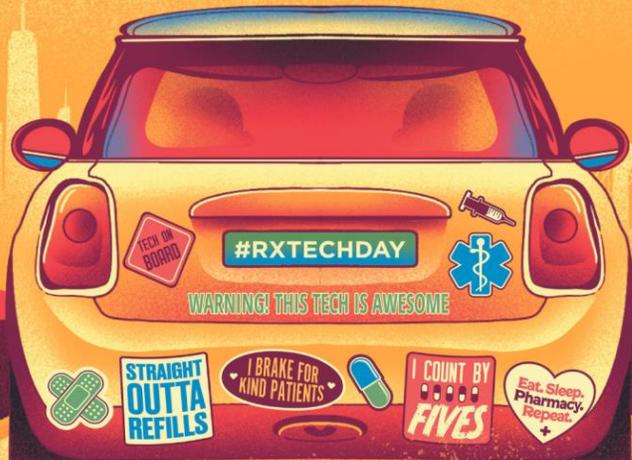
Jemma McLaughlin is a pharmacy technician who is driving the profession forward by going above and beyond to support the implementation of HIVE for Homecare as well as supporting her team continuously.

Nominated by Chantelle Mullen





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Well done Jemma for your contribution and dedication and never giving up.
Nominated by Maxine Abberley – Homecare Supervisor



Pharmacy Technicians driving the profession forward

Staci Drewe is a pharmacy technician who is driving the profession forward by arranging training for Pharmacy Technicians to progress. Staci has set up opportunities for established Pharmacy Technicians in our Pharmacy department to obtain National Qualifications such as ACTs and MMTs, when previously only in-house training was available. Staci also promotes learning with quizzes and is a great mentor to Student Techs and Pharmacy Assistants, and is always friendly, approachable and does her best to help everyone.

Nominated by Donna Rogers – Medicines Management & Medicines Information Technician





Pharmacy Technicians driving the profession forward

I would like to nominate Jemma McLaughlin Homecare lead Technician – Jemma’s contribution to the implementation of HIVE in homecare across MFT has been beyond impressive.

HIVE was never set up for Homecare but despite the odds Jemma has worked tirelessly with the HIVE team, clinicians, nurses and her own staff to get their buy in to make this a success ensuring that our 13,000 homecare patients can enjoy the benefits and safety that HIVE can offer.

Well done Jemma for not giving up.

Nominated by Carolanne



Pharmacy Technicians driving the profession forward

My nomination is Laura Pearson

Laura stepped up to the role of dispensary manager to cover a gap in vacancies. During this time, Laura worked so hard to improve efficiency in the dispensary service. Reducing the requirement of ward-based staff to help support dispensary during peak work times. It was the most incredible modernisation in pharmacy I have seen in my career to date.

Laura promoted the pharmacy technician profession to A level students locally as well as with in the trust and for the APTUK East of England.

Laura was a role model in how to behave and make active changes to all member of the pharmacy team.

Nominated by Sarah Heard



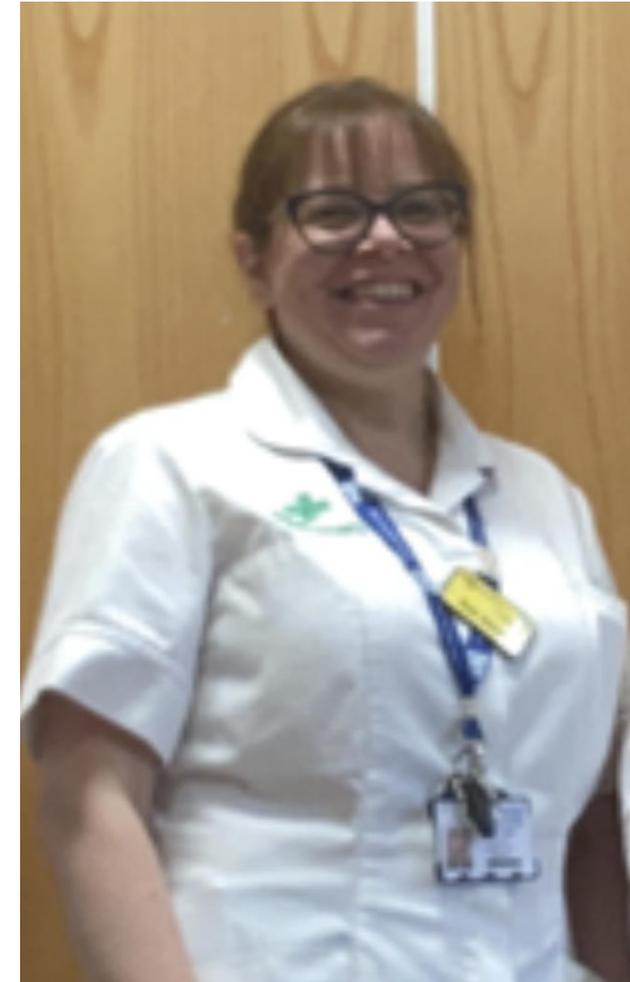


Pharmacy Technicians driving the profession forward

This year I particularly want to nominate my colleague Sue Jones East Kent Hospitals NHS University Foundation Trust (EKHUFT) who leads the Education, Training, Learning and Development (ETLD) team and have been responsible for helping so many pharmacy colleagues in achieving their level 2 & 3 qualifications this past year.

Sue's absolute professionalism, the massive amount of support, advice, and confidence Sue has offered me over the past 2 years to help me in recently achieving my Level 3 diploma has been over and beyond my expectations and has me excited for the next chapter of my career in our sector, knowing I have a great team around me.

Nominated by Matthew Moore





Pharmacy Technicians driving the profession forward

This year I particularly want to nominate my colleague Mihaela Grigore at East Kent Hospitals NHS University Foundation Trust (EKHUFT) who leads the Education, Training, Learning and Development (ETLD) team and have been responsible for helping so many pharmacy colleagues in achieving their level 2 & 3 qualifications this past year.

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Nominated by Matthew Moore





Pharmacy Technicians driving the profession forward

I would like to nominate Craig Hurst, our Procurement Technician at Manchester University Foundation Trust.

A year ago, the Trust switched from Ascribe to JAC, and the transition was challenging. He helped embed the system and supported colleagues.

On 8th September, just a year later, the Trust went live with EPIC, a patient record system that has been built for MFT over the last 2.5 years, which has superseded JAC for ordering medicines. There have been significant issues associated with this change, but Craig has fought to understand why things are going wrong and has highlighted fixes that are required. It will probably be the greatest period of change in his working life (as it is for all of us) but his unique role is crucial to ensure that we continue to obtain medicines to enable supplies to be maintained for patients of the Trust.

He is a hero and deserves recognition.

Nominated by Sue Banfield



Pharmacy Technicians driving the profession forward

I would like to nominate Craig Hurst – procurement technician. Craig has done his best to deal with the difficulties that HIVE has brought in relation to procurement. At the end of the day the primary function of pharmacy is a supply function and if we can't get the stock none of the rest of it matters. Therefore, Craig has had to deal with huge pressure over the last 4 weeks coming from everyone. His efforts should not go unnoticed.

Nominated by Carolanne





Pharmacy Technicians driving the profession forward

I would like to nominate Craig Hurst, our amazing procurement specialist technician. He has driven the whole department forward in the last month since the launch of a new EPR raised significant challenges with supply chain management. Craig's unfailing diligence and knowledge re the procurement system have been invaluable in ensuring that drugs have been available for patients when they are needed.

Nominated by Jacqueline Morris





Pharmacy Technicians driving the profession forward

Sally has been a dedicated member of the CNWL pharmacy team for around 10 years, working tirelessly for our patients, which she normally has a fantastic rapport with. Sally is caring and empathetic to our service users, with a lot of them having difficult backgrounds and life struggles. Sally can make them feel comfortable and open, respecting each as individuals. A lot of them will remember her name and say hello when they see her, even after years have passed by, due to her easy-going nature.

Sally is valued, not just by the pharmacy team who adore her, but by the other health care professionals who know they can rely on her. Sally has become the face of our Harrow pharmacy team and is often called upon to help with all manners of problems, from medication supplies to, weirdly enough, IT issues and faulty fridges! This demonstrates her wide skill set and that she tries her hand at anything to be of assistance to others.

A project was commenced at CNWL for a pharmacy technician to assist nursing staff with medicines administration rounds. Knowing Sally's reliability, she was asked to carry this out and collect data. This proved successful in reducing the medication administration times, freeing up nurses to attend personally to patients or attend ward rounds. The nurses appreciated this massively, as they were able to get on with other duties that was specific to their role.

Sally will often go out of her way for others and volunteer for extra duties, such as helping the wards after hours when EPMA rolled out or visiting our rehab unit at a moment's notice to sort out a patients' dosette box. She carries out her role with a smile and positive air. She's a joy to work alongside and I would love for all her hard work to be acknowledged on a wider scale.

Nominated by Nada Mear-Mosaway and Katrina Powell



Pharmacy Technicians driving the profession forward

Emma Walker is a Pharmacy Technician who is driving the profession forward by setting a clear and attainable example of how to be kind, successful, knowledgeable and courageous. Not only does Emma act as a Professional Lead Pharmacy Technician, but she also has a crucial role within HEE; shaping the development of those she is directly responsible for and for pharmacy technicians on a national scale.

As a line manager Emma is warm, supportive, witty and seeks to inspire exemplary performance in others; the gold standard in mentorship.

Emma is intensely altruistic and will relentlessly endeavour to improve the success of others, whilst having their wellbeing as a priority.

In a nutshell – Emma is loveable and a fierce advocate for pharmacy technicians.

Nominated by Jason Benning





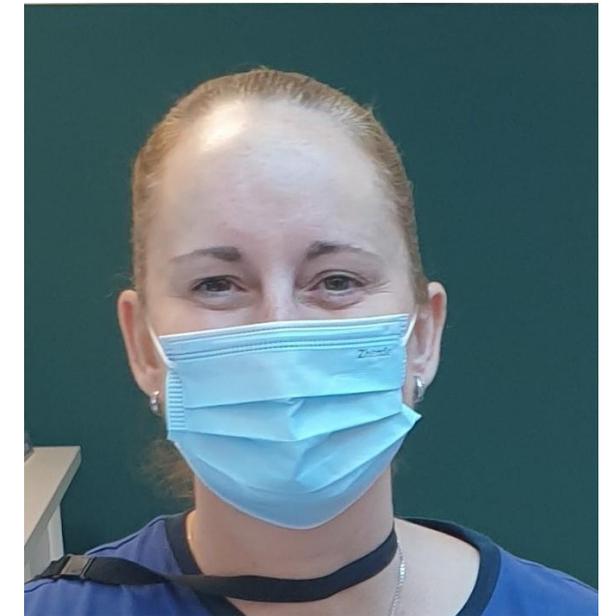
Pharmacy Technicians driving the profession forward

Caroline Willoughby is a pharmacy technician driving the profession forward through her strong leadership skills.

Caz has recently stepped up into the role of senior dispensary support pharmacy technician, but she was leading the dispensary long before this. Caz takes the time to ensure her team are looked after and working safely. Caz puts patients at the heart of all she does.

Our pre-registration trainee pharmacy technicians always have positive feedback for Caz and can't sing her praises enough for the support she gives them while in the dispensary.

Caz is supporting the shaping of our future pharmacy technicians.





Pharmacy Technicians driving the profession forward



My name is Natasha, and I am a student pharmacy technician. I am in my first year of learning and I would like to nominate Staci Drew. She is my mentor and honestly my role model. I would not have been able to carry out this course without her help and support. She drives the profession forward by supporting all members of the pharmacy team, with her hard work and dedication. There is never a task too large for her to take on and she is constantly willing to help anyone. She manages our whole hospital pharmacy at MKUH when it comes to training a development, from band 6 pharmacists to pharmacy technicians. We are lucky to have her!

Nominated by Natasha Bone



Pharmacy Technicians driving the profession forward

Andrea Ashton is a pharmacy technician who is driving the profession forward by consistently changing the way pharmacy technicians work. She is a driving force for more technicians to be clinical and really use knowledge-based practice throughout.

Nominated by Katie





Pharmacy Technicians driving the profession forward

Michelle Hodgkinson is a pharmacy technician who is driving the profession forward by managing a team of pharmacists and pharmacy technicians to deliver a fantastic anticoagulant service to the population of Kirkby, Liverpool.

Nominated by Samantha Braithwaite





Pharmacy Technicians driving the profession forward

I would like to nominate Michelle Hodgkinson who works for Mersey Care Trust – Since I have joined the profession, I have learned so much from Michelle in regard to Anticoagulation clinics and her knowledge coupled with her experience is invaluable. She is always up-to-date on any new occurrences and shares this with the team – She organises our safety huddles and anything else relating to anticoagulation. I have seen her first hand called to help patients in the health centre because of her experience and she has always responded with promptness and professionalism. A true team player.

Nominated by Shez Dar



Pharmacy Technicians driving the profession forward



Nic Stockmann is a pharmacy technician driving the profession forward by constantly advocating for pharmacy technicians and supporting the development of not only the pharmacy technicians she works with in her day-to-day role but all pharmacy technicians in her APTUK role. Nic has been seconded into the role of medicines safety officer at Hampshire Hospitals, a role that previously had only been pharmacists, Nic really made the role her own and has championed medicines safety and governance while proving the value and worth of pharmacy technicians.





Pharmacy Technicians driving the profession forward

Gillian Brown is a pharmacy technician who is driving the profession forward by being the first Pharmacy Technician in Scotland to complete the NHS Education for Scotland (NES) Vocational Training Foundation Programme for Pharmacy Technicians. The framework, which is still in its infancy, aims to build, in a progressive manner, a common set of behaviours and skills required by all Pharmacy Technicians. It is designed to increase confidence, competence and capabilities of Pharmacy Technicians and give them the opportunity to develop a systematic approach to practice within their defined roles. A massive congratulations from all of your colleagues at NHS Ayrshire and Arran and well done from your friends in the NES Pharmacy Technician Team.



Nominated by Sandie Taylor





Pharmacy Technicians driving the profession forward

Helen Kemp, Sarah Baker and Rhiannan Davies are pharmacy technicians who are driving the profession forward by supporting the Patient Safety and Professional Standards agenda of Well Pharmacy. They joined the Pharmacy Superintendent's Team in the last 12 months as Patient Safety and Standards technicians and have been working collaboratively with the Pharmacists in the team to address learnings from patient safety incidents, complaints and GPhC inspections. Their commitment to Patient Safety and Professional Standards has been demonstrated via their high quality of work. They have brought fresh perspective to the team which has in turn contributed to new ideas and new ways of working.

Nominated by Wendy Lee





Pharmacy Technicians driving the profession forward

Shamma Baig is the best technician I have ever seen absolutely committed and an excellent role model for the profession.

Nominated by Sarah Baig





Pharmacy Technicians driving the profession forward

Sue Jones is a pharmacy technician who is driving the profession forward in our Primary Care Network through a overwhelming desire to take on new challenges to stretch herself to deliver excellent patient care. Her diligence, desire to complete all aspects of her work and training makes her one of the best team members I have had the pleasure to work with.

Nominated by Richard Lee





Pharmacy Technicians driving the profession forward

Jemma McLaughlin Homecare lead Technician *is a pharmacy technician who is driving the profession forward by...*

Going above and beyond to make sure that HIVE is as functional as it can be for the homecare department which is a module that it is not designed for. She also goes out of her way to help the clinical teams and prescribers learn how to use the system by making videos to show them how to do things or by offering to teams them and share her screen to guide them through processes.

Nominated by Beth Broom





Pharmacy Technicians driving the profession forward



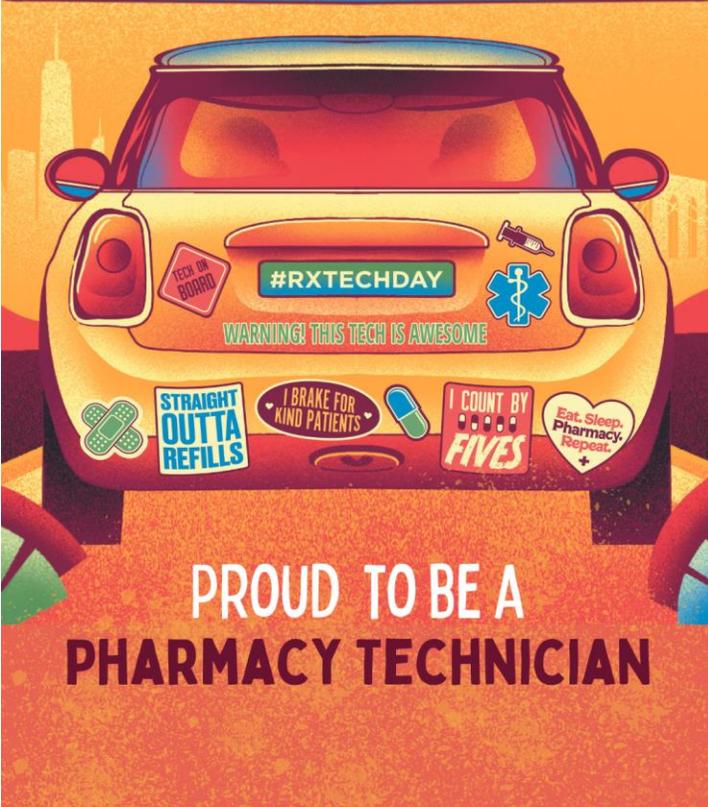
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Well done Jemma for your contribution and dedication.



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Pharmacy Technicians driving the profession forward

Chezel Abela is a pharmacy technician who is driving the profession forward by working tirelessly within our busy critical care multidisciplinary team.

She has offered invaluable clinical support to both the nursing and medical teams for many years now and worked with us all throughout the COVID pandemic.

Chezel has carved out a role as an invaluable member of our daily microbiology ward rounds.

We have a very complex cohort of critical care patients with complex microbiology issues including immunosuppression, multi-resistant organisms, complex drug histories and co-morbid conditions leading to significant risk of drug interactions/reactions.

Chezel ensures we have accurate information on current and previous antibiotic use, recent microbiology results and often identifies possible drug interactions. She also ensures accurate documentation of the advice given during the microbiology ward round and supports our team to update prescriptions.

Her input helps hugely with patient safety and antibiotic stewardship.

Without her ongoing dedication and work our critical care unit would suffer.

Nominated by Dr Emily Johnson



Pharmacy Technicians driving the profession forward

Can I please nominate for International Pharmacy Technician Day Miss Chezel Abela who works at Manchester Royal Infirmary Intensive Care Unit. She works tirelessly to maintain standards and safety on our dept and has been involved in many initiatives including the standardisation of our microbiology ward rounds.

Nominated by Dr James Hanison





Pharmacy Technicians driving the profession forward

I would like to place my vote/nominate our brilliant Chezel Abela.

She is a fantastic representative for your specialty - professional, knowledgeable, flexible, hardworking and friendly. We could not do without her (at the Manchester Royal Infirmary Critical Care Unit).

Nominated by Dr Steve Jones



Pharmacy Technicians driving the profession forward

Kirsty Uffendale at University Hospital Southampton is a pharmacy technician who is driving the profession forward by recognising that Small changes can lead to big improvements.





Pharmacy Technicians driving the profession forward

Dwain Lyons-Thandi from University Hospitals Southampton is a pharmacy technician who is driving the profession forward by always contributing to collaborative work streams.





Pharmacy Technicians driving the profession forward

David Brown from University Hospital Southampton is a pharmacy technician who is driving the profession forward by always contributing to collaborative work streams.





Pharmacy Technicians driving the profession forward

Amanda Eldridge is a pharmacy technician who is driving the profession forward by always thinking about the long-term plan and challenging the status quo.





Pharmacy Technicians driving the profession forward

Lindsay Steel is a pharmacy technician who is driving the profession forward by engaging the wider team to become changemakers.





Pharmacy Technicians driving the profession forward

Daniel Bradley is a pharmacy technician who is driving the profession forward by promoting pharmacy within the organisation to develop collaborative relationships which will make patient experiences better.





Pharmacy Technicians driving the profession forward

Liliana Goncalves Cordeiro is a pharmacy technician who is driving the profession forward by supporting research throughout the organisation.





Pharmacy Technicians driving the profession forward

Sarah Wilson is a pharmacy technician who is driving the profession forward by using her experience to support change.





Pharmacy Technicians driving the profession forward

Zoe Cox is a pharmacy technician who is driving the profession forward by always willing to support the promotion of pharmacy technicians.





Pharmacy Technicians driving the profession forward

Faye Stevens is a pharmacy technician who is driving the profession forward by her commitment to learn and develop new ways of working with Pharmacy logistics.





Pharmacy Technicians driving the profession forward

Sandy McKenzie is a pharmacy technician who is driving the profession forward by her commitment to develop progressive career pathways within Pharmacy logistics.





Pharmacy Technicians driving the profession forward

Sam Creasor is a pharmacy technician who is driving the profession forward by her commitment to pharmacy homecare, allowing patients to be treated in their own homes





Pharmacy Technicians driving the profession forward

Kelly Wood is a pharmacy technician who is driving the profession forward by her passion for introducing human factors into the workplace to better understand how we can learn to do the right thing and share good practice without the fear of blame.





Pharmacy Technicians driving the profession forward

David Hunt is a pharmacy technician who is driving the profession forward by his commitment to improve ward-based services and for always challenging the norm in an attempt to be better every day.





Pharmacy Technicians driving the profession forward

All UHS pharmacy technicians are driving the profession forward by showing their commitment to improving patient care every day.





Pharmacy Technicians driving the profession forward

Madelaine Ackers is a pharmacy technician who is driving the profession forward by having taken on a new managerial role she is constantly questioning way things are done and looking for ways to improve the systems and processes such as being involved in writing a meds management training package to update / standardise the process taking the best bits from across all sites plus other trusts.





Pharmacy Technicians driving the profession forward

Amanda Hull is a pharmacy technician who is driving the profession forward by her work within the EPMA team setting up the new way of working showing that pharmacy technicians are multi skilled and valuable in other teams





Pharmacy Technicians driving the profession forward

Emma Kinsella-Huges is a pharmacy technician who is driving the profession forward by using her primary and secondary experiences to help in the smooth running of a new service in which the department to over the inpatient and clinic supply of medications to one of our non-dispensing sites





Pharmacy Technicians driving the profession forward

John Hodgkinson is a pharmacy technician at GMMH who is driving the profession forward by the great work he does within the home base treatment teams so that the pharmacist time can be freed up to do other clinical tasks





Pharmacy Technicians driving the profession forward

Lisa Baily is a pharmacy technician at GMMH who is driving the profession forward by using her knowledge of the Rio / JAC systems to help others allowing a smooth transition as the new supply service is being set up.





Pharmacy Technicians driving the profession forward

Paulene Lawson is a pharmacy technician at Leyland PCN who is driving the profession forward by showing that it is possible to work your way up and it's you are never too old to learn / study. She was an ATO for a long time then took the plunge to do science at college, became a PTPT , and band 4 in hospital, band 5 in PCN and is now continuing her studies with them





Pharmacy Technicians driving the profession forward

Lauren Wrath is a pharmacy technician at GMMH who is driving the profession forward by using her newly learnt skills of becoming a super user, working the POCHI machine to be able to not only run the bloods in both the dispensary and within the clinics she is also now training others to do so, so that the service can remain efficient for the service users.





Pharmacy Technicians driving the profession forward

Fleur Tudor and Geethika Guruge are pharmacy technicians who are driving the profession forward by reviewing and developing dispensary services and looking at improvements to respond to increased workload.





Pharmacy Technicians driving the profession forward

Katy Bean at East Kent Hospital University Foundation Trust is a pharmacy technician who is driving the profession forward by single handily running the pharmacy branch of the CMDU (Covid Medicine Delivery Unit) service for an estimated population of 695,000 working alongside the triaging doctors, the nurses delivering the Sotrovimab and at times helping Medway NHS trust when they haven't had triaging doctors, so we have had to assist their trust.

Katy only qualified earlier this year, but she has, since starting her PTPT course a little over 2 years with no pharmacy background whatsoever has learnt a difficult career during a global pandemic, she has as stated single handily dealt with the CMDU service, become a deputy manager at the Kent And Canterbury hospital dispensary.

In my opinion her and one of our current PTPT's (Emma Huggett) are what future techs should strive to become and if I am ever a tenth of what these 2 women are and are becoming, I would be so thankful.



Pharmacy Technicians driving the profession forward

Lisa Bailey is a pharmacy technician who is driving the profession by being patient-centred in all her actions, giving the highest quality training to fellow members of the MDT, and striving to improve medicines management quality on the wards.





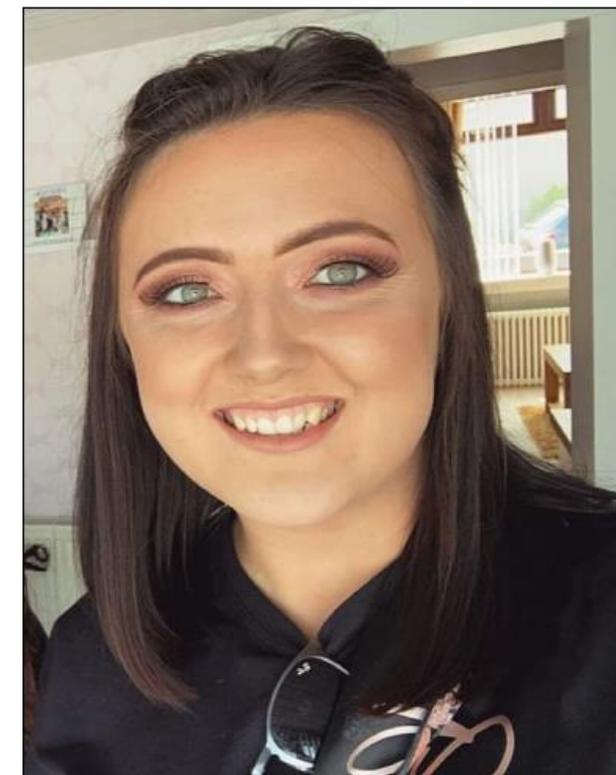
Pharmacy Technicians driving the profession forward

Christina is a pharmacy technician who is driving the profession forward by her enthusiasm and commitment to helping others.

Christina is a newly qualified pharmacy technician only completing her studies this year. She has shown insight and professionalism beyond her years. Nothing is too much trouble for Christina- she often will turn her hand to filling gaps in the rota and jumping in where needed. She could be in aseptic one day, wards the next. She never complains or needs to be asked to help out. She manages to juggle workload and is always intuitive at task management.

Christina is supportive of the new PTPT students and helps mentors the new members of staff with care and professionalism.

If this is the future of pharmacy technicians, then we are in safe hands.





Pharmacy Technicians driving the profession forward

Bianca is a pharmacy technician who is driving the profession forward by being an inspiration to others. She acts as a mentor not just to pharmacy technician colleagues, but also to pharmacy technicians working in other sectors and who are enrolled on the CPPE pathway. Bianca always goes above and beyond in order to demonstrate what pharmacy technicians are capable of and is held in such high esteem by her colleagues and all those who come into contact with her.





Pharmacy Technicians driving the profession forward

Shirley is a pharmacy technician who is driving the profession forward by...Leading on the supply and distribution of vaccines for NHS Dumfries & Galloway. Shirley has recently begun managing fridge and cold chain audits across the region, ensuring that vaccines are stored and transported in the correct way. Shirley sits on regional and national vaccine groups, discussing and solving issues for any supply disruptions which would have an impact on patient care. Shirley is a team leader in a busy acute site, and no matter how busy or under pressure she is - Shirley maintains a smile on her face, and is always professional, approachable and happy to help.





Pharmacy Technicians driving the profession forward



Ellie is a pharmacy technician who is driving the profession forward by... the work she is doing as part of her electronic prescribing role. Ellie recently enrolled in a digital leadership course, to help enhance her leadership skills and to be part of a digital project - which she would be able to manage from start to finish.

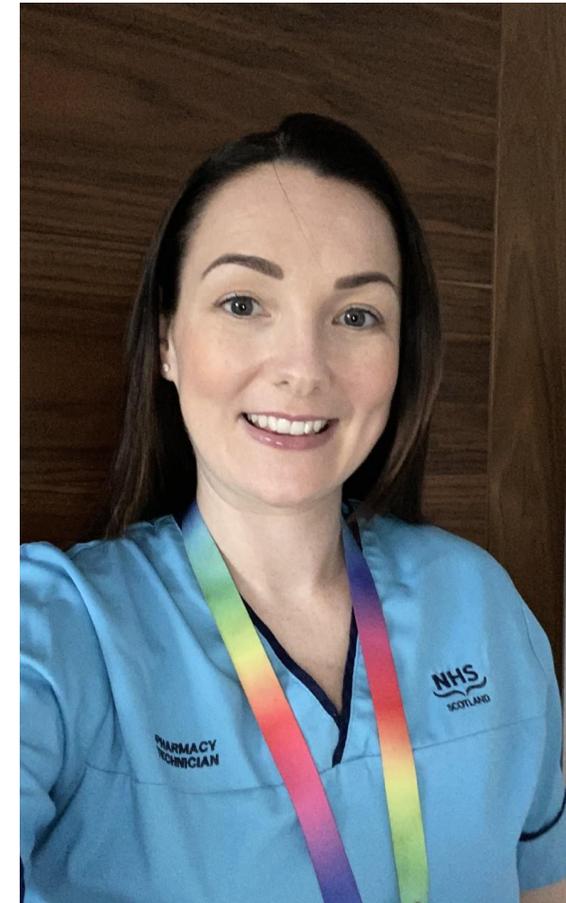
Ellie is leading a team to implement a new electronic controlled drug register known as CD Manager. This new software module will be rolled out to different sites across the region and will require Ellie to write new Standard Operating Procedures and adapt current processes for the wider multidisciplinary team to use. Ellie also successfully completed her competency framework for the professional development of pharmacy technicians in recent months, a great achievement - well done Ellie!





Pharmacy Technicians driving the profession forward

Roslynn is a pharmacy technician who is driving the profession forward by.. implementing new ways in which pharmacy technicians can support the multidisciplinary teams when based up on hospital wards. Roslynn works between different surgical wards at Dumfries and Galloway Royal Infirmary and has helped to develop a system of pre labelling medications for elective hip and knee surgeries. This involves looking at upcoming theatre lists, and checking patient weights are correctly recorded to ensure the doses are appropriate. This allows discharges to be more timely and better organised, which often means there is no need for the prescription to be sent to the busy dispensary. Roslynn has also recently taken part in a mental health first aiding course - enabling her to recognise signs that colleagues may be struggling or in crisis. Roslynn is always looking to develop herself and wants to concentrate more on improving her leadership skills and gaining more confidence when speaking in public.





Pharmacy Technicians driving the profession forward

Donna Bartlett is our Chief Pharmacy Technician who is driving the profession forward by providing great leadership & vision to a team of technicians, dispensers and ATOs.

Working closely with myself (as Associate Director of Pharmacy), Donna is empowered to make decisions around the skill mix that the team requires, recruiting various grades of staff to deliver an effective service.

She is highly motivated in promoting the role of technicians and has a clear view on the expanded role that they could have.





Pharmacy Technicians driving the profession forward

Faye Chappell is a pre-registration B4 pharmacy technician who is driving the profession forward by liaising with Primary Care to ensure Patient Safety. She has been doing this by ensuring that all our patients within the Bolton locality that are prescribed the secondary care medicine clozapine, have this listed on their primary care record and SCR.





Pharmacy Technicians driving the profession forward

Carol Nairn is a pharmacy technician who is driving the profession forward by ... taking control of the wheel for NHS Tayside pharmacy technicians, creating opportunities for pharmacy technicians to learn and develop in their profession, providing excellent leadership to steer us through our journey to professionalism, helping us to navigate our career paths and driving professionalism for pharmacy technicians forward to allow us to reach our final destination.





Pharmacy Technicians driving the profession forward

Denise has worked here for 36 years and has given her life to this pharmacy, serving generations of patients in our community. She always goes the extra mile and more, working extra, cancelling holidays and even missing family events like funerals when we have been busy. She always gives 100% and has an incredible relationship with our patients taking extra care doing MDS for which she manages over 100 patients. We would be lost without her, and she is a credit to herself and our team.





Pharmacy Technicians driving the profession forward

The NHS Education for Scotland Pharmacy Technician Team is driving the profession forward through the development and delivery of high-quality education and training programmes.





Pharmacy Technicians driving the profession forward

Lewis Fox from NHS South Yorkshire Integrated Care Board has been a great source of support for his 3 new colleagues.

Nominated by Laura Fillingham





Pharmacy Technicians driving the profession forward

I'd like to nominate the whole technical team at Hairmyres Hospital in Lanarkshire who have been driving the service forward by developing the role of the technician within the clinical service and by supporting the rest of the department to allow everyone the opportunity to grow.

Scott Lindsay

Senior pharmacy technician, clinical services





Pharmacy Technicians driving the profession forward

Lucy Obordo has been in the organisation (Central & North West London NHS Foundation Trust (CNWL) for many years. She is very hard working, and nothing is too much for her. More recently she has had to take the lead in Pharmacy Operations due to various staff absences and she has been incredible. She is a true gem, and we want to thank her for leading the team in such a professional and compassionate manner.

Nominators: Alan Sebti and Anshu Rayan



Pharmacy Technicians driving the profession forward

We would like to nominate the wonderful Pharmacy technicians at Milton Keynes, CNWL. Between them, they cover community health and mental services. Their roles are diverse, and they work directly with multidisciplinary teams in order to improve patient safety with respect to medicines as well as enhance the patient experience. The team members within their services have been innovative, proactive and resilient.....without them our pharmacy services would not be deliverable. We want to say a massive thank you to them all: Rebecca Kinnersley, Sue Jermy, Alex Jones, Roxana Clarke and Catherine English.

Nominators: Anshu Rayan and Reg Akinaruse.





Pharmacy Technicians driving the profession forward

I would like to nominate our wonderful, super tech Pharmacy Technician, Jessica Matthews, who keeps everything ticking over in Hillingdon. As the only pharmacy technician in Hillingdon, she covers all the mental health services and supports our community health colleagues too. Jess has a wealth of experience, an array of skills, is knowledgeable, and very approachable and despite covering a large number of teams, she's always approachable and nothing is ever too much trouble for her, she always supports everyone with a friendly smile. Patients and staff alike, love Jess, and we really couldn't manage without her, she's hard working, a fantastic tutor and super talented. Thank you for everything Jess.

Kemi (On behalf of Hillingdon team)





Pharmacy Technicians driving the profession forward

Jayne Povey for excellent leadership and paving the way for our Homecare service in NHS Forth Valley





Pharmacy Technicians driving the profession forward

Charlene Murphy for leading the clinical team and having a vision of where she wants the team to be in NHS Forth Valley





Pharmacy Technicians driving the profession forward

Fiona Donaldson for resilience and leadership and always getting the dispensary team through the day at Forth Valley Royal Hospital





Pharmacy Technicians driving the profession forward

Derek Stevenson for leading on HePMA, working tirelessly and rising to every challenge that is thrown at him

